



JOINT SPECIAL OPERATIONS UNIVERSITY

SOCOM.MIL/JSOU



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ABOUT JSOU

History

In September 2000, under the leadership of the United States Special Operations Command (USSOCOM) Commander, Army General Peter Schoomaker, the Joint Special Operations University (JSOU) was established as an institution of higher learning. Since its founding, JSOU has strived to provide the highest quality of joint special operations forces (SOF) leadership education at both the operational and strategic levels. JSOU provides resident, mobile education team (MET), distance learning (DL), and professional military education (PME) courses to the joint SOF community. University faculty members also support senior and intermediate-level PME programs and the emerging educational requirements of numerous U.S., interagency, and international organizations.

Mission

The mission of JSOU is to prepare SOF to shape the future strategic environment by providing specialized joint PME, developing SOF-specific undergraduate and graduate-level academic programs, and by fostering special operations research, analysis, and outreach in support of USSOCOM objectives.

Vision

A globally recognized academic institution of higher learning dedicated to enhancing special operations knowledge and its application. The vision is achieved by maintaining the highest standards of an accredited academic institution, delivering high-quality and relevant instruction, when and where needed, retaining a highly credentialed faculty proficient in multiple teaching methods, and by rapidly adapting to a changing global environment. The result is a career-long framework of joint SOF education that, when combined with Service provided educational opportunities, significantly improves the intellectual competence of the force required to successfully perform current and future special operations missions.

ARRIVAL AND DEPARTURE

Reporting Instructions

Students should report to JSOU thirty minutes prior to the class start time.

Parking

Parking is available on campus in the main JSOU parking lot (north end of the bldg.) in designated student parking spaces. The last two rows of the parking lot are reserved for staff members. All other parking is available on a first-come, first-served basis to all visitors. For those staying at base lodging, it is highly recommended that you keep your car parked in the hotel lot and walk to the JSOU campus.

In-Processing

The Security Office will assign student identification (ID) badges at check in. All in-processing requirements will be on the first day of class.

Identification Badges

Students and visitors are required to wear JSOU-issued ID badges that are displayed above the waist and visible at all times. Students must have a valid government-issued ID to receive a student badge. Students should remove and safeguard their badges while off campus.

Out-Processing

On the last day of class, all students with an assigned ID badge will be required to return the badge to the course instructor or the Security Office. Students will receive a certificate upon completion of the course.





GENERAL INFORMATION

Website

For complete course listings and general information, visit us online at socom.mil/jsou.

Location

JSOU is located at 7701 Tampa Point Blvd., Bldg. 5200, MacDill Air Force Base (AFB), Tampa, FL. 33621.

Hours of Operation

Normal business hours are 0700-1700 (Eastern Time), Monday through Friday. This includes administrative and instructional hour availability.

Academic Calendar

Oct 3 Academic Year Begins Oct 10 Columbus Day-Closed Nov 11..... Veteran's Day-Closed Nov 24-25.... Thanksgiving-Closed Dec 19-Jan 2.. Winter Break-No Students Jan 16. Martin Luther King, Jr. Day-Closed

Feb 20 President's Day-Closed May 29..... Memorial Day-Closed Jul 4 Independence Day-Closed

Sep 4 Labor Day-Closed

Attendance

Students are considered to be at their place of duty/work, therefore, they are expected to be on time and attend 100 percent of the course unless the instructor of record grants an exception. Exceptions are approved on a case-by-case basis and the instructor of record will determine if the student meets graduation requirements. Sick leave may be authorized when a hospital/doctor certifies a student's absence from class for incapacitation due to illness or injury. It is the student's responsibility to notify the instructor of record of any medical condition that will prevent them from attending the class. Extended absences could result in dismissal from the course.

Transcripts

Student transcripts are available upon request. The information reflected on the student transcript represents the data contained in the student information system regarding the student's course completions. Official and unofficial transcripts encompass courses taken at JSOU since the establishment

of JSOU at MacDill AFB in fiscal year (FY) 2011. If a student completed a course before FY11, a transcript might not be available as the records may no longer exist. JSOU can only guarantee transcripts for courses taken since FY11; however, JSOU will attempt to assist students in determining JSOU course prior to FY11.

The Student Transcript Request Form is available on the JSOU website at: https://www.socom.mil/JSOU/Documents/Transcript_Request.pdf. JSOU accepts requests for transcripts delivered through official mail or email. JSOU will not release a student transcript to a third party without the consent of the student. Student transcripts will display all courses attempted and completed.

Course Materials

The instructor of record will issue all required course materials on the first day of class.

Ethical and Professional Behavior

Students are expected to adhere to the ethical and professional standards associated with their professional duties (both military and civilian) and JSOU's academic standards. Students found in violation of academic and/or professional misconduct will be subject to discipline from the university and their chain of command.

Copyright/Plagiarism

Plagiarism entails appropriating the literary composition of another, parts or passages of their writings, and/or the ideas or language of the same and intending to pass them off as the product of one's mind. An example is copying verbatim, without quotation marks, with the intent to claim the material as one's work without giving credit to the author. The intent is established based on consideration of all circumstances and evidence presented. The correct method for giving credit to a source in a written work is to use quotation marks and an accompanying footnote or citation. In the case of oral presentations, credit must be given for using or paraphrasing direct quotes. Instructors will provide students with the appropriate style guide for citing research sources.

Americans with Disabilities Act Policy

JSOU fully supports and complies with the Americans with Disabilities Act (ADA) Policy. We endeavor to provide students, employees, and the community an opportunity for success with as few deterrents possible. We strive to create a welcoming environment and will work in good faith to provide reasonable accommodations for students with special needs.

Students are encouraged to make their instructors aware of any special accommodations they may require to be successful in their classes. Instructors have the authority to make reasonable accommodations in their classrooms.

Prospective students are encouraged to contact the Admissions Department if assistance is required in applying for admission or registering for courses.

Grievance Procedures

Students are encouraged to discuss any grievances they may have regarding grading, course requirements, or instructional content with the responsible faculty member, within three days of the occurrence of the issue. The student should bring all supporting materials (handouts, text, class notes, etc.) to this informal meeting and should be prepared to openly discuss all aspects of the grievance. In the event this meeting does not resolve the issue, the student is encouraged to schedule an appointment with the dean of academics. During this meeting, the student must present, in writing, all issues in question. To aid the dean of academics in rendering a fair and equitable decision, the student should be prepared to provide all supporting materials. The appeal/grievance should include information regarding the action the student is appealing and any related mitigating circumstances. The dean of academics will act on all student grievances and provide a written response to the student within ten business days of receipt of the written request.

Upon following the above procedures, if the student is not satisfied with the decision by the JSOU dean of academics, the student may elect to file a written grievance with the Accrediting Council for Continuing Education and Training (ACCET). The grievance should include all information deemed pertinent for final disposition of the matter. ACCET can be contacted at 1722 N. Street NW. Washington, DC. 20036. Telephone: (202) 955-1113. Information/website: www.accet.org.

Dress Code

For all courses, military students may wear any official uniform combination, to include any combination of dress uniform, flights suits, or battle dress uniform. Civilian personnel should wear conservative, professional casual attire (slacks, open collar shirts, dresses, etc.). Jeans, shorts, T-shirts, athletic wear, sneakers, flip-flops, and other very casual types of attire are not authorized.

Smoking

Smoking, to include smokeless tobacco, is not permitted on campus outside of the designated areas. E-cigarettes are not permitted inside the facility. Please treat e-cigarettes as a tobacco product and use them in the designated smoking areas.

Weapons

The possession of weapons on base is regulated by federal law, and unless authorized, students cannot bring firearms on the installation. For more details, please contact Security Forces at (813) 828-3322.

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Student Messages/Personal Electronic Devices

Cell phones and all other personal electronic devices are not allowed in the JSOU building. Family and units/squadrons may contact Student Services at DSN: 299-3586 or commercial: (813) 826-3586 regarding messages or emergencies. There are public telephones in the Student Business Center.

USSOCOM Research Library

The library provides students with access to the collection of SOF and leadership related items which consists of books, e-books, audiobooks, videos, periodicals, and online scholarly databases. The library staff provides reference, instruction, and interlibrary loan services. There are computers available in the library for student use. The online portal page can be found at http://jsou.libguides.com/welcome.

Students are automatically assigned library access if the completion of their course requires the use of the library. If a student is not automatically assigned access, they can request access for the duration of their course. Students can apply for more permanent access if they are a member of USSOCOM Head-quarters, one of the components, or a theater special operations command (TSOC). To contact the library, see our contacts page at http://jsou.libguides.com/contacthours for hours, phone numbers, and email addresses.

Student Business Center

The Student Business Center has CAC-enabled computers, a printer, and a copier for students to use. The center is open during normal business hours. For additional services, please contact Student Services.

Academic Advising Services

The Academic Resource Center exists to support the SOF community further their civilian education and to enhance their professional knowledge and abilities. Our academic advisors can assist each SOF member as they navigate their educational journey and help prepare them for academic success. Specifically, the Academic Resource Center will help students explore bachelor's and master's degree programs; review military transcripts, college education, and experience to informally assess transferable college credit; select degree programs that are compatible with professional and personal goals; develop academic roadmaps for students; alert SOF students to JSOU courses for professional enrichment; and provide persistent, tailored academic support to students. The intent is that through supportive and tailored advising SOF enlisted will achieve an educational milestone that supports the USSOCOM Commander's commitment to educating SOF. The Academic Resource Center can be reached at (813) 826-4246 or by email at academicadvice@socom.mil.

Articulation Agreements and Academic Partnerships

In order to facilitate the transfer of creditable college coursework taken at JSOU to degree-granting institutions, JSOU has formal arrangements with regionally accredited colleges and universities to include Saint Leo University, Excelsior College, Norwich University, and the University of Charleston (WV). Articulation agreements are expected to be made with additional schools during the 2017 academic year. Check the JSOU website or with the Academic Resource Center to obtain the most recent list of schools and agreements. Each of these schools has matched required courses in specific degree programs they offer to equivalent courses given by JSOU. These agreements between academic institutions can expedite degree completion substantially, and students are encouraged to investigate degree options offered through these agreements.

Student Café

The Student Café includes a refrigerator, microwave, coffeemaker, and a snack bar. Drinks and snacks are for sale on an honorary system. Snacks and drinks with lids may be brought into the classroom. Please ensure that any messes are cleaned up and trash disposed of.

Lodging

It is the student's responsibility to make arrangements for lodging while attending courses at JSOU. There is on-base lodging available at the MacDill Inn, located at the following address:

MacDill Inn

7637 Bayshore Blvd., Bldg 350 MacDill AFB, FL. 33621 Main: (813) 828-4259 | DSN: 968-4259

macdill.inn@macdill.us.af.mil

The MacDill Inn is adjacent to JSOU and is the preferred lodging facility while attending JSOU courses. It is open 24 hours a day. Lodging checkout time is 1200 firm. Contact the lodging manager to make other arrangements if your schedule does not meet the required checkout time. The on-base lodging office will issue non-availability statements when needed. Please be aware that on-base lodging is limited for visiting families. Unless your family member(s) is/ are attending the school in an official capacity and on official orders, lodging is not required to be provided for them.

Off-base hotels can be found online at military-hotels.us/florida/macdill-afb-fl.html.



MACDILL AIR FORCE BASE FACILITIES

Banking

The Armed Forces Bank is in the Base Exchange at 3108 N. Boundary Blvd., Bldg. 926, MacDill AFB, FL. Hours of operation are Monday-Saturday from 0900-2000 and Sunday from 1000-1800. They have an ATM available. The bank's telephone number is (813) 840-8254. The website is **afbank.com** and explains all services provided.

Health Care

The 6th Medical Group is an outpatient medical facility that provides top-quality care to the patient population at MacDill. Patients who require specialized care in surgical or orthopedic services are referred to other military facilities or to civilian specialists. The 6th Medical Group is at 3250 Zemke Ave., MacDill AFB, FL. 33621. The hours of operation are Monday-Friday from 0700-1630. The clinic will be closed on the third Monday of every month for training and will be closed for all federal holidays and Air Mobility Command family days. The clinic's main line is (813) 828-2273 (CARE). The 6th Medical Group does not offer emergency services. Please call 9-1-1 for emergencies. The website is http://www.macdill.af.mil/units/6thmedicalgroup/ and explains all services provided including pharmacy information.

Concession Operations

The Main Exchange is at 3108 Boundary Blvd., Bldg. 926, Tampa, FL. 33608. They have many stores, restaurants, and concessions available, including UPS, a barber shop, beauty salon, laundry, dry cleaning, an optical center, mobile center, Subway, Taco Bell, Charley's Grilled Subs, Manchu Wok, GNC, Enterprise Rent-A-Car, Firestone, Burger King, etc. Contact the Main Exchange at (813) 840-0511 for more information Monday-Saturday 0900-2000 and Sunday from 1000-1800. The website is http://www.shopmyexchange.com/ exchangelocations/MacdillAFBStore.htm.

Ticketing & Travel

ITT is located at 3108 N. Boundary Blvd., MacDill AFB, FL. 33621. ITT is a full-service ticketing and travel agency specializing in vacation travel for the military community. ITT assists with all your travel needs, including air, car, hotel, vacation packages, tours, cruises and local ticket attractions. The phone number is (813) 828-2478. The hours of operation are Monday-Friday 0900-1700 and Saturday from 1000-1500.

Launderette

The Launderette is open 24 hours/7 days a week and is coin-operated. It is located in Building 17 at the base Mini-Exchange Mall, at the intersection of Florida Keys Ave and Administration Ave.

Laundry and Dry Cleaning

Laundry service is provided at the Main Exchange, 3108 N. Boundary Blvd., Bldg. 926, Tampa, FL. 33608. Hours of operation are Monday-Friday 0800-1800 and Saturday 0900-1600. It is closed Sundays. The number is (813) 840-0395.

Fitness Center

The Fitness Center is at 8115 Cypress Stand St., Bldg. 303, MacDill AFB, FL. 33621. Hours of operation are Monday-Friday 0430-2300. Saturday, Sunday, and holidays the hours are 0600-1800. There also is a smoothie bar inside the Fitness Center. The Fitness Center has a basketball court, racquetball court, group exercise rooms, a spin room, cardiovascular mezzanine area with treadmills, recumbent bikes, ellipticals, upright bikes, AMTs, rowers, rope climbers, a free-weight room, two lighted running tracks, a lighted trail on Bayshore Avenue, a softball field, four multipurpose fields, cross-training equipment, and a Fit-n-Play workout area. Personal trainers are available by appointment only. The phone number is (813) 828-4496, DSN 968-4496.

Swimming Pool

The MacDill Base Pool is near the Post Office and is across the street from the library. It is open from Memorial Day weekend through Labor Day. The address is Bldg. 47, Condor St., MacDill AFB, FL. 33621. The phone number is (813) 840-6919.

Golf Course

Bay Palms Golf Complex is at 1805 Golf Course Ave., MacDill AFB, FL. 33621. The phone number is (813) 840-6904. Hours of operation are

0700-sunset daily. The golf course has two 18-hole, par-72 courses with a 24-hour lighted driving range, and has a practice chipping green and sand trap areas to help you perfect your game. The 12,500-square-foot clubhouse features a private tournament room, an ultramodern pro shop, larger restroom/locker room areas and a colossal eatery. Group and private lessons can be arranged through the Bay Palms Pro Shop.

Outdoor Recreation

MacDill AFB has many outdoor recreation opportunities. Tents, campers, and accessories are available for rental on an hourly, daily, and/or weekly basis. The vast rental area includes boats, fishing gear, sleeping bags, camping equipment, grills, and more. FamCamp is a program that operates year-round, with 366 full-service sites, complete with electricity, water, waste disposal, cable TV and optional telephone service. The area also includes 14 partial hook-up spots, complete with water and electric; 60 dry camp sites; and a tent camping area. Lewis Lake is north of the Raccoon Creek Recreation Area that includes four pavilions, picnic tables, grills, a playground, and a volleyball court. Advance reservations and a \$25 refundable deposit are required. The marina is a one-stop shop for all your marina needs. They sell live and frozen bait, fishing tackle, fuel, propane, beach and RV supplies, ice, etc. Available for rent are boats with motors, canoes, kayaks, paddle boats, and water safety equipment. The Outdoor Adventure Program takes you to many of the area attractions, including Orlando, Cedar Key, Ybor City, and on canoe trips. Scuba and lifeguard certification instruction sessions are also available. Raccoon Creek Pavilion is a screen-shaded building with tables that are perfect for parties. The RV and boat storage lot is at Building 60. It includes long-term wet slips and dry storage for boats. Storage is available for recreational equipment and contains 293 secure storage spaces. A skeet range is on Southshore Avenue. It offers a wide variety of programs and services. It offers turkey shoots, usually in February and November. Skeet shooting is \$5.50 per round, gun rental is \$5, and a "Shoot n' Save" card is \$46, which covers 11 rounds. Contact Caroline Rice, facility director, for additional information on facilities at (813) 840-6919.

Bowling

MacDill Lanes Bowling is at 8216 Hangar Loop Dr., Bldg. 298, MacDill AFB, FL. 33621. Hours are Sunday 1200-2100, Monday 1030-1900, Tuesday-Thursday 1030-2000, Friday 1030-2200, and Saturday 1200-2200. This is a 12-lane facility for all ages and is equipped with automated pinsetters and scoring system. League play, lessons, and special programs are offered. Open bowling is encouraged. The phone number is (813) 828-4005.

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FAQ

- How do I withdraw from a course?
- Contact the Admissions Office at (813) 826-3580/3581/3923.
- Who do I contact if I am running late for class?
- A Contact Student Services at (813) 826-3586.
- If someone needs to contact me during the course, what number should they call?
- A They should call Student Services at (813) 826-3586. A message will be delivered to the student as soon as possible. If there is an emergency, the student will be pulled out of class immediately.
- If I need to print, copy, or electronically send a message, where do I go?
- Use the student computers and the printer in the Student Business Center. For additional needs, contact Student Services.
- How do I request college transcripts?
- ▲ Visit our website, https://www.socom.mil/JSOU/ Documents/Transcript_Request.pdf, and submit an electronic request or contact the Admissions Office.
- How can I access my work or home emails?
- The Student Business Center is equipped with computers that allow you to check your personal emails and have CAC readers to check your webmail.
- Is there a walking, biking, or jogging trail nearby?
- A Yes, a jogging trail is located on Bayshore Blvd. on base. The university has shower rooms for student use. The shower rooms are located inside the restrooms.



PHONE NUMBERS

Office of the Registrar M-F 0700-1600 (813) 826-3581/3580/3923

Student Services M-F 0700-1600 (813) 826-3586

USSOCOM Library M-F 0700-1600 (813) 826-4663



Arts and Crafts Center	
Awards, Gift Shop & Frame Shop	28-4413
Wood Hobby Shop	28-2093
Auto Hobby Shop	28-4553
Bay Palms Golf Complex	40-6904
Tee Time	40-6915
Starter Shack	28-4494
Child Development	
Center 1	28-3332
Center 2	28-2244
Center 3	28-0195
Civilian Personnel82	28-3477
Customer Service ID Card	28-2278
Diner's Reef Dining Facility	28-2412
Education Center	28-3115
Family Child Care	28-7760
Fitness Center	28-4496
Human Resources	28-2911
Information, Tickets & Travel	28-2478
Library	28-3607
USSOCOM Research Library	26-4663
MacDill Inn	28-4259
MacDill Lanes	
Manpower & Organization	28-3711
Military Personnel	28-2278
Outdoor Recreation	82/6919
Marina 82	28-4983
Skeet Range 82	28-5299
School Age Program	28-5971
SeaScapes	28-3805
Surf's Edge Club	40-6900
Boomers Bar & Grill	28-3357
Veterinary Clinic	28-3558
Youth Center	56/7957

TAMPA BAY AREA

RESTAURANTS

Beef 'O' Brady's 4516 S. Dale Mabry Hwy (813) 837-5200

Bella's Italian Café 1413 S. Howard Ave. (813) 254-3355

Chick-fil-A 3678 W. Gandy Blvd. (813) 831-4203

Chipotle 3696 W. Gandy Blvd. (813) 839-7030

Datz Delicatessen 2616 S. MacDill Ave. (813) 831-7000

Five Guys Burgers and Fries 4304 S. Dale Mabry Hwy. (813) 374-0197

The Green Lemon 915 S. Howard Ave. (813) 868-5463

Hula Bay 5210 W. Tyson Ave. (813) 837-4852

Interbay Market (Green Store) 6110 Interbay Blvd. (813) 839-7542

Jersey Mike's Subs 3684 W. Gandy Blvd., Ste. 206 (813) 570-7809

Jimmy John's 4248 S. Dale Mabry Hwy. (813) 513-8889

PDQ 2207 S. Dale Mabry Hwy. (813) 254-7373

Odoba Mexican Grill 3801 W. Gandy Blvd. (813) 837-0101

Slice Pizza 5831 S. Dale Mabry Hwy. (813) 644-5905

Square 1 Burgers 3701 Henderson Blvd. (813) 414-0101

Starbucks 3619 W. Gandy Blvd. (813) 831-5179

Wright's Gourmet House 1200 S. Dale Mabry Hwy. (813) 253-3838

ATTRACTIONS

Adventure Island 1-888-800-5447 adventureisland.com

The listing of these local area businesses and attractions is for general information purposes only. Their listing does not constitute an endorsement by the U.S. Air Force or USSOCOM of their products or services. The information is provided by the respective businesses, and while we endeavor to keep the information up to date and correct, we make no representations about the completeness, accuracy, reliability, suitability or availability with respect to the products, services, or related graphics contained on their websites for any purpose. Any reliance you place on such information is therefore strictly at your own risk.

Busch Gardens 1-888-800-5447 buschgardens.com

Big Cat Rescue (813) 920-4130 bigcatrescue.org

Channelside (813) 223-4250 channelsidebayplaza.com

The Florida Aquarium (813) 273-4000 flaquarium.org

Lowry Park Zoo (813) 935-8552 lowryparkzoo.com

Museum of Science & Industry (813) 920-4130 mosi.org

NY Yankee's Spring Training (813) 875-7753 www.steinbrennerfield.com

Tampa Bay Buccaneers (813) 870-2700 buccaneers.com

Tampa Bay Lightning (813) 223-7999 lightning.nhl.com

Tampa Bay Rays (813) 228-7157 RaysBaseball.com

The Tampa Museum of Art (813) 274-8130 tampamuseum.org

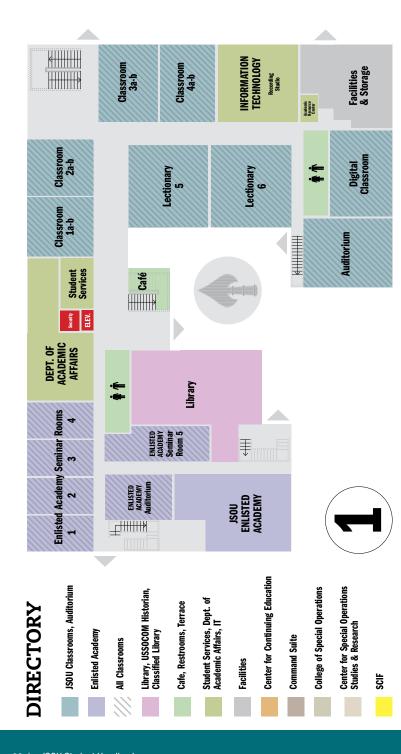
Yacht Starship Cruises (813) 223-7999 yachtstarship.com

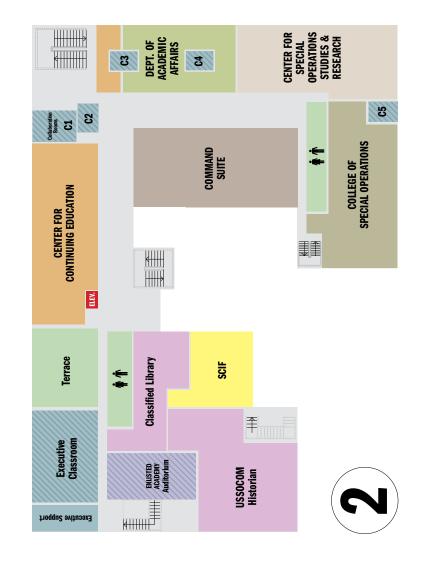




Building Number Key

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JSOU ADMINISTRATORS

President: Dr. Brian A. Maher
Vice President: Col John Murphy
Senior Enlisted Advisor: CSM John D. Campbell

Chief of Staff: Dr. Joe Kilgore

Dean of Academics: Dr. Anna Waggener

Director, College of Special Operations: Mr. Boyd Ballard

Commandant, Senior Enlisted Academy: CSM Francisco Melendez

Director, Center for Continuing Education: Mr. George McNair

STATEMENT OF ACCREDITATION

Accredited by the Accrediting Council for Continuing Education & Training.

NATO ACT Quality Assurance Accreditation Certificate: The core processes and procedures of JSOU were reviewed and identified as being aligned with NATO's quality standards. Therefore, the university qualifies for Partnership, Training, and Education Centres (PTEC) accreditation.

Information/website: www.act.nato.int/ptecs

*JSOU provides education and training to our students. The university does not guarantee employment or job promotion from course/program completion. For more information about JSOU's courses and educational programs, please see the Course Catalog or our website at socom.jsou.mil.

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JOINT SPECIAL OPERATIONS UNIVERSITY

7701 Tampa Point Blvd. MacDill AFB, FL. 33621

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